

HMS CS Version 6.3 - Network Installation

The HMS CS software can be installed on a network, with the central database located on the server that provides the database service. Users operate the HMS CS software from their workstations (clients) and access the central database from there.

To successfully install the software on a network, the following steps are required:

- Install the HMS CS software on the server (database computer)
- Install the database service on the server (database computer)
- Configure the HMS CS software on the database server
- Install the HMS CS software on the desired workstations (clients)
- Configure the HMS CS software on the workstations (clients)

Workstation (Client)		Workstation (Client)
HMS CS installed		HMS CS installed
	Server	
	Database-	
	Service	
	•	
	Workstation (Client)	
	HMS CS installed	

Attention: Please use the same HMS CS version exclusively for all installations. Accessing older (or newer) HMS CS versions can lead to data loss!



Preparation for an HMS CS update

- Please perform a database backup before uninstalling or updating HMS CS.
- In case of a network installation, the database can be found in the installation directory (...HMS\H2-DatabaseServer\database).
- (Default: C:\Program Files (x86)\HMS\H2-DatabaseServer\database)
- Please ensure that the database settings on the server match those of the clients before uninstalling the old HMS CS.
- (Example: H2 Client //192.168.1.1/database)
- In case of GDT connections or special configurations, please also backup the "init.properties" file if it exists in the "customizable" folder.
- After backing up the database (and init.properties), the uninstallation can begin.

Uninstalling the database service (H2-DatabaseServer)

• Before uninstalling HMS CS from the database server, the database service must be stopped and uninstalled. It is listed in the Task Manager under "Services".

Task Manager				- C	x נ
Processes Performance App his	tory Star	tup Users Details Services			
Name	PID	Description Google Update-Dienst (gupdate) Google Update-Dienst (gupdatem)	Status Stopped Stopped	Group	^
H2DatabaseService	9568	H2 Database Engine Service	Running		1
nidserv Chimpalertsvc	2924	Human Interface Device Service HitmanPro.Alert Service	Running Running	Localsystemin	

• Navigate to the H2-DatabaseServer directory, which can be found in the installation directory of the HMS CS software.

	> This PC > OS (C:) > Program Files (x86) > HMS > H2-DatabaseServer					~	õ	
			^	Name	Date modified	Туре	Size	
5				database	12/01/2023 13:12	File folder		
			*	1_install_service.bat	25/03/2019 14:17	Windows Batch File	2 KB	
ł			*	2 start service.bat	25/03/2019 14:17	Windows Batch File	1 KB	
				4_stop_service.bat	25/03/2019 14:17	Windows Batch File	1 KB	
C		Open		5_uninstall_service.bat	25/03/2019 14:17	Windows Batch File	2 KB	
		Edit		h2.jar	25/03/2019 14:17	Executable Jar File	1,180 KB	
F	_	Print		serviceWrapperLicense.txt	25/03/2019 14:17	Text Document	3 KB	
	۰	Run as administrator		wrapper.conf	25/03/2019 14:17	CONF File	4 KB	
	-			wrapper.dll	25/03/2019 14:17	Application exten	80 KB	
) wrapper.exe	25/03/2019 14:17	Application	200 KB	
				> wrapper.jar	25/03/2019 14:17	Executable Jar File	82 KB	
	R	Share		wrapper.log	03/05/2023 12:22	Text Document	1 KB	

- To stop the database service, run the batch file **4_stop_service.bat** (via right-click -> Run as **Administrator**).
- To uninstall the database service, run the batch file **5_uninstall_service.bat** (via right-click -> Run as **Administrator**).
- Please check in the Task Manager that the H2DatabaseService service is no longer displayed.



Installation of the Database Service - Update of HMS CS

Now the old HMS CS version can be uninstalled from the server and HMS CS 6.2 can be installed. After uninstalling HMS CS, the database files and configurations (such as database settings, GDT settings) will not be deleted.

If you try to start HMS CS immediately after installing the new version, the following error message may appear - <u>Reason</u>: the database service is not yet installed.



Please close the error message with "No".

- Now navigate to the **H2-DatabaseServer** directory, which you can find in the installation directory of the HMS CS software.
- Rename the original "wrapper.conf" file to "wrapper.conf.org".
- Copy the new "wrapper.conf" file into the H2-DatabaseServer directory.

> Program	n Files	(x86) > HMS > H2-DatabaseServer			~
	^	Name	Date modified	Туре	Size
		database	22/02/2023 11:48	File folder	
2	* II.	0_install_service_silent.bat	28/11/2022 12:03	Windows Batch File	2 KB
2	*	1_install_service.bat	28/11/2022 12:03	Windows Batch File	2 KE
		2_start_service.bat	28/11/2022 12:03	Windows Batch File	1 KE
		4_stop_service.bat	28/11/2022 12:03	Windows Batch File	1 KE
		5_uninstall_service.bat	28/11/2022 12:03	Windows Batch File	2 KI
		6_uninstall_service_silent.bat	28/11/2022 12:03	Windows Batch File	1 KI
		indService.bat	28/11/2022 12:03	Windows Batch File	1 KI
		🕌 h2.jar	28/11/2022 12:03	Executable Jar File	1,180 KI
		H2ServiceInstaller.bat	28/11/2022 12:03	Windows Batch File	1 KI
		H2ServiceInstaller.log	20/01/2023 08:06	Text Document	4 KI
		install_service_silent.log	20/01/2023 08:06	Text Document	1 K
	16	service//rapperlicense.txt	28/11/2022 12:03	Text Document	3 KI
		wrapper.conf	28/11/2022 12:03	CONF File	4 KE
	wrapper.conf.org	28/11/2022 12:03	ORG File	4 KE	
	11	- moppenall	20/11/2022 12:00	Application externi	00 10
		🚯 wrapper.exe	28/11/2022 12:03	Application	200 KE
		🕌 wrapper.jar	28/11/2022 12:03	Executable Jar File	82 KE
		wrapper.log	03/05/2023 12:22	Text Document	14 KE

The new "wrapper.conf" file can be downloaded here.



To install and start the database service, run the batch file **1_install_service.bat** (right-click -> Run as administrator).

> This PC > OS (C:) > Progr	This PC OS (C:) Program Files (x86) HMS H2-DatabaseServer				
	^ Name	Date modified	Туре	Size	
	database	22/02/2023 11:48	File folder		
	0 install service silent.bat	28/11/2022 12:03	Windows Batch File	2 KE	
	1_install_service.bat	28/11/2022 12:03	Windows Batch File	2 KE	
Open	2_start_service.bat	28/11/2022 12:03	Windows Batch File	1 KE	
Edit	4_stop_service.bat	28/11/2022 12:03	Windows Batch File	1 KE	
Print	5_uninstall_service.bat	28/11/2022 12:03	Windows Batch File	2 KE	
💎 Run as administrator	6_uninstall_service_silent.bat	28/11/2022 12:03	Windows Batch File	1 KE	
	findService.bat	28/11/2022 12:03	Windows Batch File	1 KE	
	🎒 h2.jar	28/11/2022 12:03	Executable Jar File	1,180 KE	

Now the following window should appear.



Press any key.



Now in the Task Manager, under Services, you should see "HMSH2DatabaseServiceIEM" with the status "Running" visible.

You can also determine the IP address of the database server by pressing the **Windows key + R**, typing "**cmd**" in the Run dialog, and using the command "**ipconfig**".

The IPv4 address displayed here should be the correct IP address. If in doubt, please contact the system administrator.



Configuring the HMS CS software on the database server

Applies only to new installations:

<u>Note</u>: When installing HMS CS for the first time, the "HMSH2DatabaseServiceIEM" service is automatically installed on the computer. This service must be stopped and uninstalled first (see from page 2). Only after replacing the wrapper.conf file, the "HMSH2DatabaseServiceIEM" service can be installed.

Now start the HMS CS software on the database server. Click on **Options (•••) -> Database** and configure the settings.

IEM Database	×
Database configuration H2 Client	~
Data source //192.168.1 //database	V Selecti
Authentication	Test
🗸 Save	Cancel

- Under Database Configuration, select H2 Client (already selected by default).
- Enter //IP-Address_of_the_database_server/database under Data Source.
- Verify the configuration by clicking the Test button.
- Save the configuration by clicking the Save button.
- After successful configuration, you must exit and restart the HMS CS software once.

<u>Note:</u>

The database can also be protected with a password (applies only to newly created databases). After entering the data source, assign a username and password for the database. If you protect your database with a password, please note that you must enter this information on each client computer in order to connect to the database - In this case, please document your username and password. Unfortunately, IEM cannot assist in case of lost access credentials.



To allow other clients to access the database, please open the TCP port - 9092 in the Windows Defender Firewall with Advanced Security under "Inbound Rules".

Applies to existing network installations:

When updating HMS CS with a network installation, the database configuration should also be checked. However, a change in the database settings should not be necessary.

Important: It is crucial to ensure that you are working with the correct "old" database on all computers (server and clients). Otherwise, you will have multiple databases that cannot be merged anymore.

Installation and configuration of HMS CS on workstations (clients)

After installing HMS CS on the clients, the same settings must be entered under **Options (•••) -> Database**.